



thermasolutions  
international limited

Units D & E Pentagon Park  
I O Centre Barn Way  
Lodge Farm Industrial Estate  
Northampton NN5 7UW

T: +44 (0) 1604 591 111  
F: +44 (0) 1604 750 529  
E: [sales@thermasolutions.co.uk](mailto:sales@thermasolutions.co.uk)  
[www.thermasolutions.co.uk](http://www.thermasolutions.co.uk)

## Quality Policy

The policy of Thermasolutions International Ltd is to provide products using the latest technology which give total satisfaction and meet any legal / regulatory requirements. We recognise that the continued future success of the company depends on the price, delivery and quality of our products and the quality of service provided. The quality of our products and service must be of the highest possible standard if we are to meet the ever-increasing demands by our customers. We are committed to product innovation and development and intend to provide products that are fit for purpose and completely meet our customers' requirements.

A key way to achieve this is by maintaining and continually improving our quality management system in accordance with the requirements of ISO 9001:2015. Quality objectives shall be established and reviewed periodically at our management review meetings.

Conformance to the requirements of the quality management system is mandatory upon all employees, and this shall ensure achievement of our quality objectives and continual improvement. The company shall ensure that the Quality Policy is understood, implemented and maintained at all levels within our organisation. In addition to strict adherence to these procedures, we need continually to develop and maintain the right attitude towards high quality achievement throughout the company. Only in this way will we achieve our company Quality Policy of complete customer satisfaction.

Kanti Patel

Managing Director

June 2019

